



**DATE: April 13, 2012**

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**FOR IMMEDIATE RELEASE**

### **SOLID WASTE ENFORCES RESIDENTIAL REFUSE CAN RULES**

The City of Visalia's Solid Waste Department reminds customers of rules for residential refuse containers.

To keep residential neighborhoods clean, free of obstructions and allow the City to provide quality service, the following rules apply to all residential refuse containers:

- Containers must be placed curbside for service no earlier than 7pm the day before collection, and no later than 6am on the day of collection. Containers must be removed by 7pm on the day of collection.
- Any obstructions within 10 feet of containers must be removed on refuse collection days. Remove curbside vehicles, trailers, basketball hoops etc. to another location on collection days so they don't impede refuse collection. Automated refuse trucks need clearance to maneuver and safely service containers without damaging things nearby.
- Please keep your containers in good working condition and clean regularly. The containers are City property and are rented to customers as part of their monthly refuse bill. Report all damaged or broken containers immediately.

Effective May 1, the following measures will be enforced:

- If your can is not curbside by 6am on collection day, it will not get serviced, and you will be charged a fee to return.
- Leaving your can in the street on non-collection days may necessitate a call to put the can up in your yard and a fee will be charged to your account for that service.
- Cans near basketball hoops, parked vehicles or other obstructions in the street on collection day will get "tagged" and will not get serviced. Obstructed cans will not get serviced until the obstruction is removed, and a service fee will be assessed. Repeated occurrences will be forwarded to Code Enforcement, and fines up to \$100 will be assessed.
- Owners with containers broken or damaged through negligence will be charged a fee to replace or repair.

For information, call the City's Solid Waste Department at 713-4500.