CITY OF VISALIA
PUBLIC WORKS DEPARTMENT

SOLID WASTE DIVISION
Telephone 559-713-4499

TEMPORARY BIN RENTAL GUIDELINES

Please complete this form and return to the City of Visalia by email, fax, USPS mail or in person.

Email - PWOnline@ci.visalia.ca.us Fax - 559-713-4818
Mail or In Person - 336 N. Ben Maddox Way, Visalia

Item 1 Bin is to be used for ☐ General Cleanup ☐ Yard Cleanup ☐ Construction/Removal

Item 2 The rental fee includes the 30 Day rental and one Empty. Additional Empties can be requested for additional charges.

Item 3 A maximum of 30 days total rental time per 12 months is allowed. Exceptions will need to be approved by the Public Works Director.

a. **Your requested removal date is** _____

You may have it removed prior to that date by calling **559-713-4499** before 12:00pm (for next working day removal)

b. Although we are not required to give notice to remove the bin, we will attempt to do so by telephone or by mail for 30 day rentals.

c. If the bin is not out when we come to remove it, **you will be charged.** (see Item 12)

Item 4 After delivery of the bin, the prepayment is credited to your first statement. Bills are mailed on a monthly basis after services have been rendered. Please promptly pay each bill to avoid removal of the bin and to protect your credit rating.

Item 5 If you do not pay our invoice in full by the due date, at our discretion, we will either send your account to a collection agency, or add the total outstanding amount due to your property taxes (if you own this property). Nonpayment will also cause your account to be flagged so future rentals will require that you "pay as you go".

Item 6 Attractive nuisance: You are responsible for (and will be charged for disposing of) everything placed in the bin whether you put it there or not. If you suspect someone is illegally dumping in your bin, please contact the Police Department at 559-734-8117 to make a report. The fine for illegal dumping is $500. You will need a license plate number or other identifying information for the police.

Item 7 You must call **559-713-4499** no later than 12:00pm (noon) on the working day **BEFORE** service is desired, for empties or removal. Calls for service placed after 12:00pm (noon) the day before will incur an Unscheduled Empty Charge.

Item 8 Make sure your bin/roll-off is ready to be picked up the night before you have scheduled. Our drivers start very early. (See Item 12)

Item 9 Bins must be no more than level full and not overfull. If the bin is overfull the driver will not pick it up and you will need to remove the excess and call to reschedule a pickup. (See Item 12)

Item 10 Heavy material is defined as rocks, dirt, tile, bricks, and the like. Do not fill the bin more than 1/3 full of heavy material as the truck cannot lift it. If your bin is too heavy, you will be required to remove the debris to lighten the bin and call to reschedule a pickup. (see Item 12)

Item 11 You are required to provide sufficient space to service the bin by clearing the area of obstacles, debris or vehicles that may block the bin. A minimum of 3 feet clearance around 2 yard Temp Bins and 40 feet clearance around Roll-Off Boxes is required in order to service. (see Item 12)

Item 12 If we come out to the bin location to service the bin and are unable to complete the service because it is overfull, not set out, or blocked, you will be charged for the attempted service. You will need to fix the problem and to call to reschedule service. **You will be charged all costs for any and all attempts to service the bin. See Items 3, 8, 9, 10, and 11.**

Item 13 See the Hazardous Waste Brochure for items that cannot be disposed of in the bin. Alternate collection places are also given. If you are not sure of something, please contact us at **559-713-4499**. The Hazardous Waste Brochure is located in the Information Section of our website or at our Utility Payment Center at 336 N. Ben Maddox Way, Visalia, CA 93292. You may also request one be mailed to you by calling **559-713-4499**.

By my signature, I affirm that I have received a copy of these guidelines for the rental of a Temporary Bin. I attest that I am responsible for, understand, and will comply with the information presented in this document.

_____
Name (Please Print)

_____ _____
Delivery Address Contact Phone Number

_____ _____
Signature Date